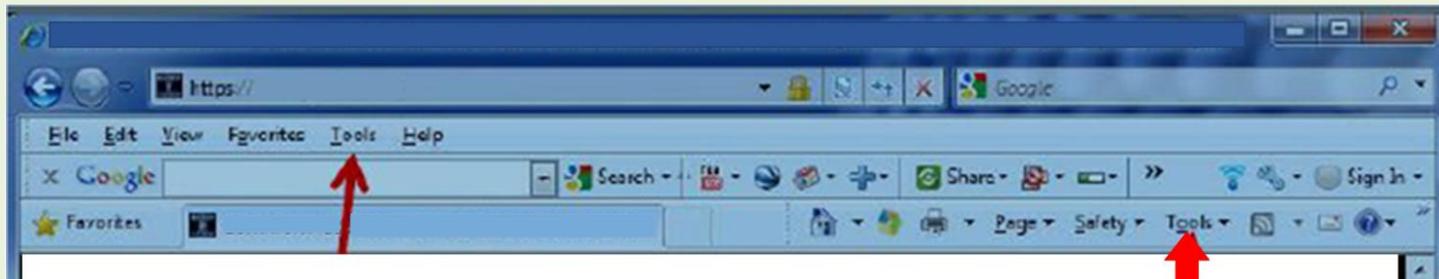


## ATCTS CAC Detection

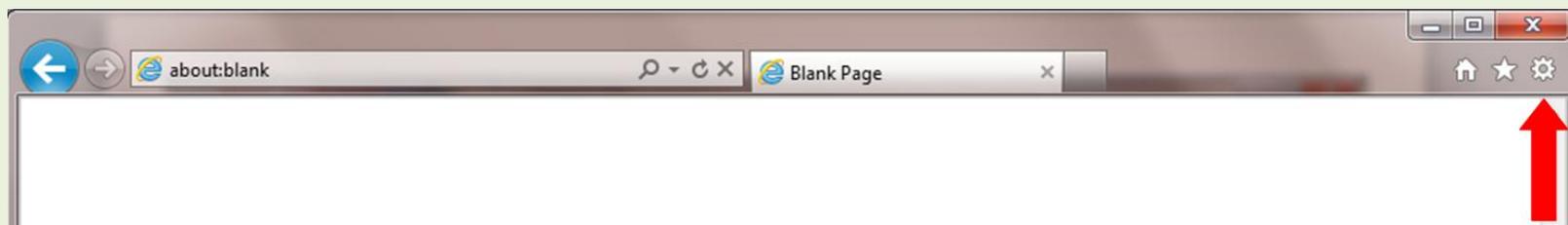
Steps:

1. Open Internet Explorer (IE)
2. Click Tools

View below is for older looks of IE

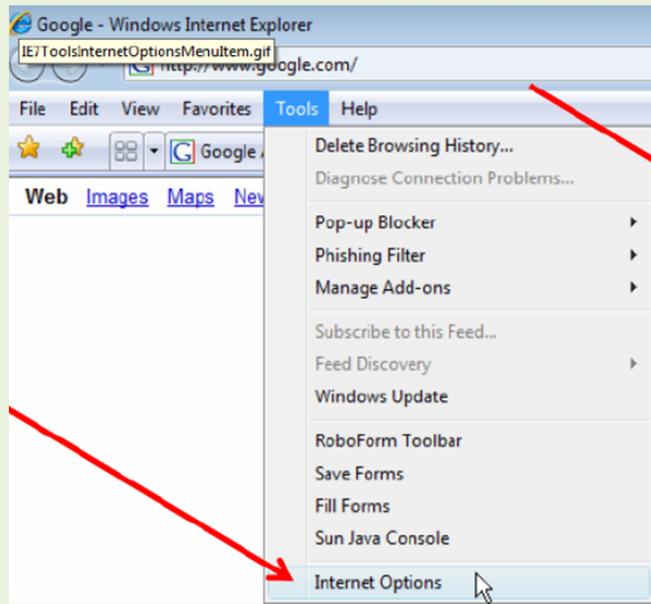


View below is for newer looks of IE

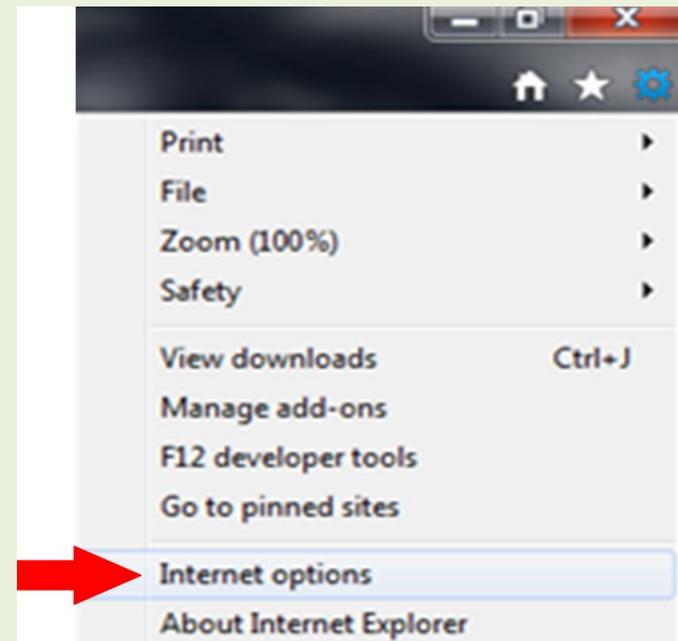


### 3. Click Internet Options

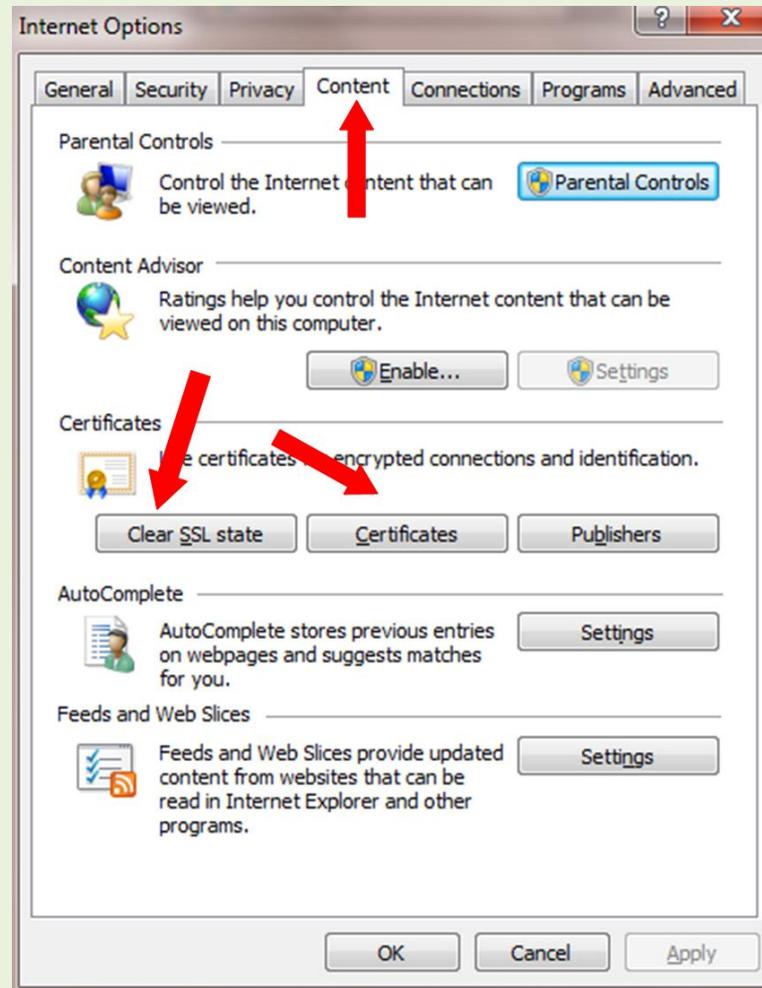
Older View of IE



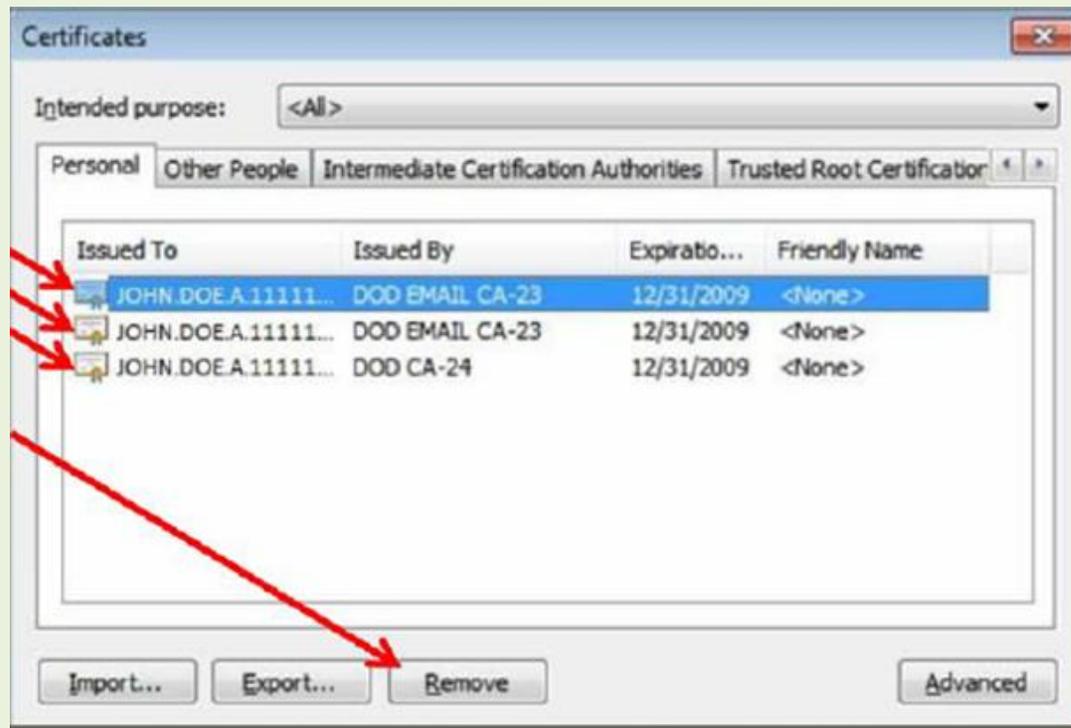
Newer View of IE



4. Click Content Tab
5. Click Clear SSL State
6. Click Certificates

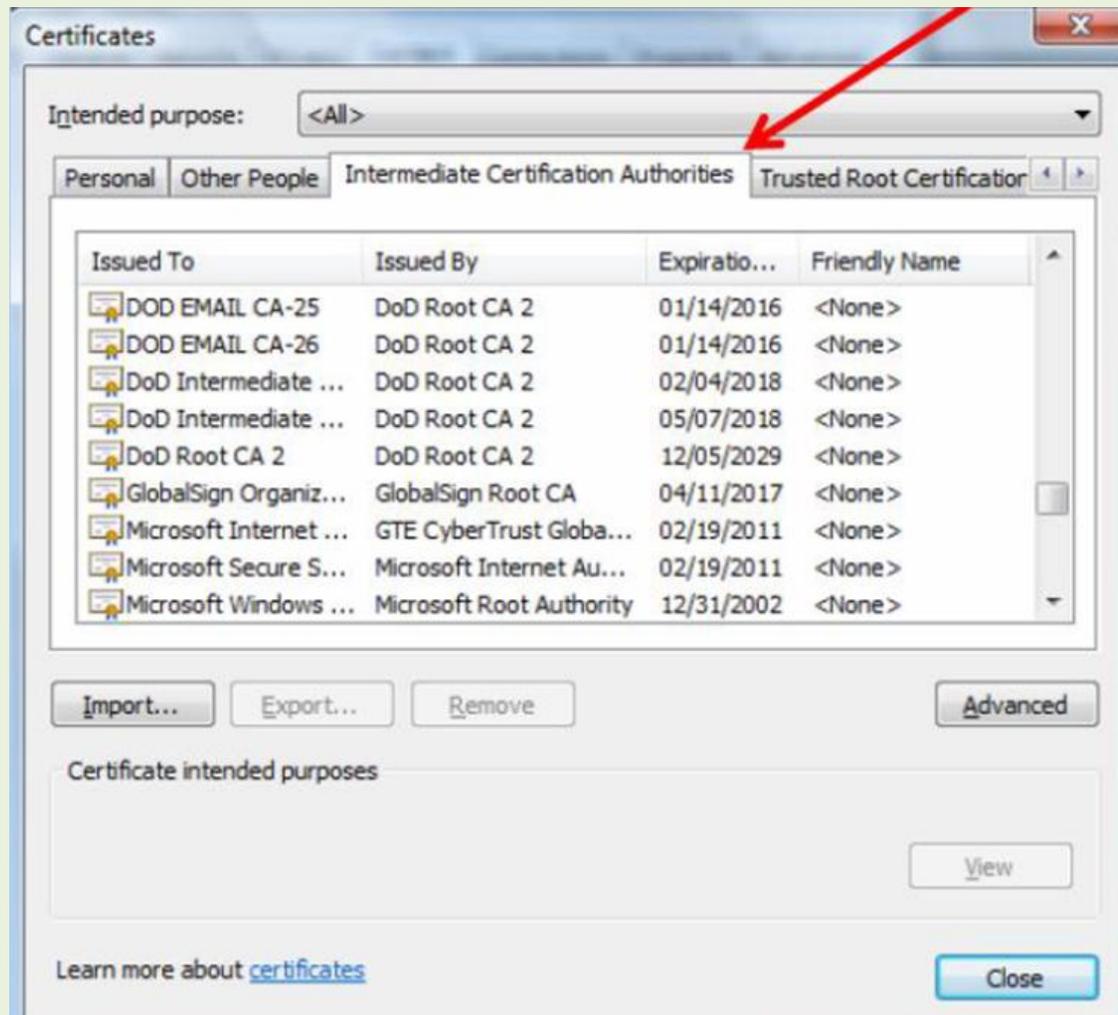


7. There should be 3 or 4 personal certificates. If there are more, it is best to remove them all. **If you remove any certificates on this page, you will need to take your CAC out of the reader, then re-insert your CAC before you log into your ATCTS account.** There will be a reminder later in document.



## Section 2

1. Click on Intermediate Certification Authorities



2. Under Intermediate Certification Authorities please click remove on the below items. If you do not see the full name you can expand the column or click view certification path. You can sort the 'Issued To' column in alphabetical order by clicking on the column name.

Issued To	Issued By	Expiration
Common Policy	Common Policy	
DoD Interoperability Root CA 1	Sha-1 Federal Root CA	
DOD ROOT CA 2	DoD Interoperability Root CA 1	
Entrust	Common Policy	
Sha-1 Federal Root CA	Common Policy	
VeriSign Digital ID Certificate		Date is Expired

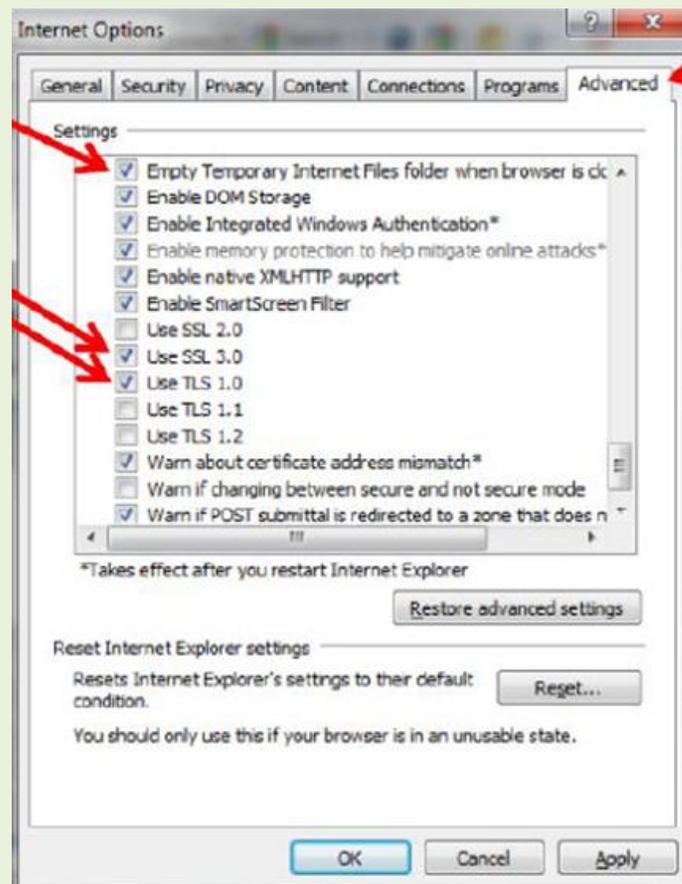
3. Make sure you have DOD CA – 11 through DOD CA – 30. Then make sure you have DOD Email CA – 11 through DOD Email CA – 30.

**If the above do not exist in step 3.** Install the DoD certificates by finding the link to the latest InstallRoot file on:

**<https://militarycac.com/dodcerts.htm>**

It will not harm your computer to run this file more than once if you think you made a mistake in first install. **Once file is run repeat steps 1-3 of Section 3.**

4. Click Close when done
5. Click Advance Tab
6. Check the box Empty Temporary Internet Files folder when browser is closed.



7. If checked, Un-check the box Use SSL 2.0
8. Check the box Use SSL 3.0
9. Check the box Use TLS 1.0
10. Un-check the box Use TLS 1.1 & Use TLS 1.2

\*Please note if your computer locks when you remove your CAC you will need to leave open one window of IE and close windows at the same time you remove your CAC.