

# SkillSoft/SkillPort Training Courses Pre-Approved for CompTIA CEU's

**CE System Activity Name:** Training: Other IT Industry

**Max CEU's Earned Per CE Cycle:**

- CompTIA A+ - 16 CEU's
- CompTIA Network+ - 24 CEU's
- CompTIA Storage+ - 30 CEU's
- CompTIA Security+ - 40 CEU's
- CompTIA CASP - 60 CEU's

**CE Submission Requirements:**

Individuals must upload the following information into their Candidate Record in order for training to be approved:

- Date of training program
- Number of training hours
- Training completion certificate from the training provider

**CE Activity Guidelines:**

- If renewing a 'certified for life' certification then training must have been completed within 90 days prior to enrolling in the CE program or within the 3 year CE cycle.
- If renewing a 'ce' certification training must have been completed within the 3 year CE cycle.

**Training by Certification:**

[Cisco](#)    [EMC](#)    [ISACA](#)    [ISC\(2\)](#)

[Microsoft](#)    [Novell](#)    [Oracle](#)    [Other](#)

Note: Approved training courses in this document are subject to change without prior notification. Training submitted based on prior approval will remain valid. Training submitted after the date on this document must meet this documents training requirement.

# Cisco

<b>Cisco - Course Titles</b>	<b>A+</b>	<b>Network+</b>	<b>Security+</b>	<b>CASP</b>
CISCO ARCH 2.0: ADVANCED ADDRESSING AND ROUTING DESIGN	APPROVED	APPROVED	n/a	n/a
CISCO ARCH 2.0: ADVANCED WAN SERVICES DESIGN	APPROVED	APPROVED	n/a	n/a
CISCO ARCH 2.0: CISCO SONA AND CISCO ENTERPRISE ARCHITECTURE DESIGN	APPROVED	APPROVED	n/a	n/a
CISCO ARCH 2.0: E-COMMERCE MODULE DESIGN	APPROVED	APPROVED	n/a	n/a
CISCO ARCH 2.0: ENTERPRISE DATA CENTER DESIGN	APPROVED	APPROVED	n/a	n/a
CISCO ARCH 2.0: IP MULTICAST DESIGN	APPROVED	APPROVED	n/a	n/a
CISCO ARCH 2.0: IPSEC AND SSL VPN DESIGN	APPROVED	APPROVED	n/a	n/a
CISCO ARCH 2.0: NETWORK MANAGEMENT WITH CISCO IOS SOFTWARE	APPROVED	APPROVED	n/a	n/a
CISCO ARCH 2.0: SECURITY SERVER DEVICES DESIGN	APPROVED	APPROVED	n/a	n/a
CISCO ARCH 2.0: STORAGE AREA NETWORK DESIGN CONSIDERATIONS	APPROVED	APPROVED	n/a	n/a
CISCO ARCH 2.0: VOICE OVER WLAN DESIGN	APPROVED	APPROVED	n/a	n/a
CISCO CAPPS 8.0: CISCO UNITY CONNECTION IN A CUCM ENVIRONMENT	APPROVED	APPROVED	n/a	n/a
CISCO CAPPS 8.0: IMPLEMENTING CISCO UNITY CONNECTION	APPROVED	APPROVED	n/a	n/a
CISCO CAPPS 8.0: IMPLEMENTING CISCO UNITY EXPRESS IN CUCM EXPRESS ENVIRONMENT	APPROVED	APPROVED	n/a	n/a
CISCO CAPPS 8.0: INTRODUCTION TO VOICE-MAIL	APPROVED	APPROVED	n/a	n/a
CISCO CAPPS 8.0: TROUBLESHOOTING CISCO UNITY EXPRESS	APPROVED	APPROVED	n/a	n/a
CISCO CIPT1 8.0: CISCO UNIFIED COMMUNICATIONS MANAGER ADMINISTRATION	APPROVED	APPROVED	n/a	n/a
CISCO CIPT1 8.0: CISCO UNIFIED COMMUNICATIONS MANAGER SINGLE-SITE ON-NET CALLING	APPROVED	APPROVED	n/a	n/a
CISCO CIPT1 8.0: CISCO UNIFIED MOBILITY	APPROVED	APPROVED	n/a	n/a
CISCO CIPT1 8.0: CUCM CALL ROUTING COMPONENTS AND CALLING PRIVILEGES	APPROVED	APPROVED	n/a	n/a
CISCO CIPT1 8.0: DIGIT-MANIPULATION TOOLS AND CALLING PRIVILEGES	APPROVED	APPROVED	n/a	n/a
CISCO CIPT1 8.0: FEATURE AND APPLICATION IMPLEMENTATION	APPROVED	APPROVED	n/a	n/a
CISCO CIPT1 8.0: IMPLEMENTING CALL COVERAGE	APPROVED	APPROVED	n/a	n/a

<b>Cisco - Course Titles</b>	<b>A+</b>	<b>Network+</b>	<b>Security+</b>	<b>CASP</b>
CISCO CIPT1 8.0: IMPLEMENTING MEDIA RESOURCES IN UNIFIED COMMUNICATIONS MANAGER	APPROVED	APPROVED	n/a	n/a
CISCO CIPT1 8.0: IMPLEMENTING PSTN GATEWAYS IN CISCO UNIFIED COMMUNICATIONS MANAGER	APPROVED	APPROVED	n/a	n/a
CISCO CIPT1 8.0: INTRODUCTION TO CISCO UNIFIED COMMUNICATIONS MANAGER	APPROVED	APPROVED	n/a	n/a
CISCO CIPT2 8.0: BANDWIDTH MANAGEMENT AND CAC IMPLEMENTATION	APPROVED	APPROVED	n/a	n/a
CISCO CIPT2 8.0: CALL CONTROL DISCOVERY	APPROVED	APPROVED	n/a	n/a
CISCO CIPT2 8.0: CENTRALIZED CALL-PROCESSING REDUNDANCY IMPLEMENTATION	APPROVED	APPROVED	n/a	n/a
CISCO CIPT2 8.0: FEATURES AND APPLICATIONS FOR MULTISITE DEPLOYMENTS	APPROVED	APPROVED	n/a	n/a
CISCO CIPT2 8.0: MULTISITE DEPLOYMENT IMPLEMENTATION	APPROVED	APPROVED	n/a	n/a
CISCO CIPT2 8.0: MULTISITE DEPLOYMENT ISSUES AND SOLUTIONS OVERVIEW	APPROVED	APPROVED	n/a	n/a
CISCO CVOICE 8.0: INTRODUCTION TO VOICE GATEWAYS	APPROVED	APPROVED	n/a	n/a
CISCO CIPT2 8.0: MULTISITE DEPLOYMENT ISSUES AND SOLUTIONS OVERVIEW	APPROVED	APPROVED	n/a	n/a
CISCO CIPT2 8.0: MULTISITE DEPLOYMENT IMPLEMENTATION	APPROVED	APPROVED	n/a	n/a
CISCO CIPT2 8.0: CENTRALIZED CALL-PROCESSING REDUNDANCY IMPLEMENTATION	APPROVED	APPROVED	n/a	n/a
CISCO CIPT2 8.0: BANDWIDTH MANAGEMENT AND CAC IMPLEMENTATION	APPROVED	APPROVED	n/a	n/a
CISCO CIPT2 8.0: FEATURES AND APPLICATIONS FOR MULTISITE DEPLOYMENTS	APPROVED	APPROVED	n/a	n/a
CISCO CIPT2 8.0: CALL CONTROL DISCOVERY	APPROVED	APPROVED	n/a	n/a
CISCO CVOICE 8.0: VOICE PORT IMPLEMENTATION, CODECS, AND DSPS	APPROVED	APPROVED	n/a	n/a
CISCO CVOICE 8.0: TRANSPORTING VOICE OVER IP NETWORKS	APPROVED	APPROVED	n/a	n/a
CISCO CVOICE 8.0: SIP AND MGCP SIGNALING PROTOCOLS	APPROVED	APPROVED	n/a	n/a
CISCO CVOICE 8.0: VOIP CALL LEGS	APPROVED	APPROVED	n/a	n/a
CISCO CVOICE 8.0: CISCO UNIFIED COMMUNICATIONS MANAGER EXPRESS	APPROVED	APPROVED	n/a	n/a
CISCO CVOICE 8.0: CISCO UNIFIED COMMUNICATIONS MANAGER EXPRESS ENDPOINTS	APPROVED	APPROVED	n/a	n/a
CISCO CVOICE 8.0: CALL ROUTING AND DIAL PLANS	APPROVED	APPROVED	n/a	n/a
CISCO CVOICE 8.0: PATH SELECTION AND CALLING PRIVILEGES	APPROVED	APPROVED	n/a	n/a

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CISCO CVOICE 8.0: GATEKEEPER AND CISCO UNIFIED BORDER ELEMENT	APPROVED	APPROVED	n/a	n/a
CISCO CVOICE 8.0: QOS MECHANISMS	APPROVED	APPROVED	n/a	n/a
CISCO CVOICE 8.0: CONGESTION, RATE LIMITING, AND AUTOQOS	APPROVED	APPROVED	n/a	n/a
CISCO DESGN 2.0: IP ADDRESS AND ROUTING PROTOCOL DESIGN	APPROVED	APPROVED	n/a	n/a
CISCO DESGN 2.0: MULTILAYER CAMPUS DESIGN	APPROVED	APPROVED	n/a	n/a
CISCO DESGN 2.0: NETWORK DESIGN METHODOLOGY	APPROVED	APPROVED	n/a	n/a
CISCO DESGN 2.0: NETWORK SECURITY SOLUTIONS	APPROVED	APPROVED	n/a	n/a
CISCO DESGN 2.0: STRUCTURING AND MODULARIZING THE NETWORK	APPROVED	APPROVED	n/a	n/a
CISCO DESGN 2.0: VOICE NETWORKING	APPROVED	APPROVED	n/a	n/a
CISCO DESGN 2.0: WIRELESS NETWORKING	APPROVED	APPROVED	n/a	n/a
CISCO ICND1 1.0: WIRELESS LANS	APPROVED	APPROVED	n/a	n/a
CISCO ICND1 1.1: FUNDAMENTALS OF NETWORKING	APPROVED	n/a	n/a	n/a
CISCO ICND1 1.1: IMPLEMENTING WIRELESS LANS	APPROVED	n/a	n/a	n/a
CISCO ICND1 1.1: LAN ADDRESSING	APPROVED	n/a	n/a	n/a
CISCO ICND1 1.1: MANAGING THE NETWORK ENVIRONMENT	APPROVED	n/a	n/a	n/a
CISCO ICND1 1.1: NETWORK CONNECTIONS AND COMMUNICATIONS	APPROVED	n/a	n/a	n/a
CISCO ICND1 1.1: NETWORK ENVIRONMENT MANAGEMENT	APPROVED	n/a	n/a	n/a
CISCO ICND1 1.1: NETWORK FUNDAMENTALS	APPROVED	n/a	n/a	n/a
CISCO ICND1 1.1: OPTIMIZING AND TROUBLESHOOTING SWITCH SECURITY	APPROVED	n/a	n/a	n/a
CISCO ICND1 1.1: PACKET DELIVERY, SECURITY, AND REMOTE ACCESS ON THE ROUTER	APPROVED	n/a	n/a	n/a
CISCO ICND1 1.1: ROUTING AND ADDRESSING IN THE LAN	APPROVED	n/a	n/a	n/a
CISCO ICND1 1.1: ROUTING AND CISCO ROUTERS	APPROVED	n/a	n/a	n/a
CISCO ICND1 1.1: SWITCH OPTIMIZATION, SECURITY, AND TROUBLESHOOTING	APPROVED	n/a	n/a	n/a
CISCO ICND1 1.1: SWITCHED LANS	APPROVED	n/a	n/a	n/a
CISCO ICND1 1.1: SWITCHING IN LANS	APPROVED	n/a	n/a	n/a
CISCO ICND1 1.1: THE PACKET DELIVERY PROCESS, ROUTER SECURITY, AND REMOTE ACCESS	APPROVED	n/a	n/a	n/a
CISCO ICND1 1.1: WAN ENCAPSULATION AND DYNAMIC ROUTING USING RIP	APPROVED	n/a	n/a	n/a
CISCO ICND1 1.1: WAN ENCAPSULATION AND RIP ROUTING	APPROVED	n/a	n/a	n/a

<b>Cisco - Course Titles</b>	<b>A+</b>	<b>Network+</b>	<b>Security+</b>	<b>CASP</b>
CISCO ICND1 1.1: WAN TECHNOLOGIES	APPROVED	n/a	n/a	n/a
CISCO ICND1 1.1: WAN TECHNOLOGIES AND ROUTING	APPROVED	n/a	n/a	n/a
CISCO ICND2 1.1: ACCESS CONTROL LISTS	APPROVED	APPROVED	n/a	n/a
CISCO ICND2 1.1: ADDRESS SPACE MANAGEMENT	APPROVED	APPROVED	n/a	n/a
CISCO ICND2 1.1: EIGRP IMPLEMENTATION	APPROVED	APPROVED	n/a	n/a
CISCO ICND2 1.1: EXTENDING THE LAN TO A WAN	APPROVED	APPROVED	n/a	n/a
CISCO ICND2 1.1: IMPROVING SWITCHED NETWORK AND VLAN PERFORMANCE	APPROVED	APPROVED	n/a	n/a
CISCO ICND2 1.1: ROUTING FUNDAMENTALS, SUBNETTING, AND APPROVEDLSMS	APPROVED	APPROVED	n/a	n/a
CISCO ICND2 1.1: SINGLE-AREA OSPF IMPLEMENTATION	APPROVED	APPROVED	n/a	n/a
CISCO ICND2 1.1: SMALL AND MEDIUM NETWORK IMPLEMENTATIONS	APPROVED	APPROVED	n/a	n/a
CISCO ICND2 1.1: TRANSITIONING TO IPV6	APPROVED	APPROVED	n/a	n/a
CISCO ICND2 1.1: VPN AND POINT-TO-POINT WAN CONNECTIONS	APPROVED	APPROVED	n/a	n/a
CISCO ICOMM 8.0: ADMINISTRATOR AND END-USER INTERFACES	APPROVED	APPROVED	n/a	n/a
CISCO ICOMM 8.0: CALL FLOWS IN CUC SYSTEMS	APPROVED	APPROVED	n/a	n/a
CISCO ICOMM 8.0: CISCO UNIFIED COMMUNICATIONS SOLUTION MAINTENANCE	APPROVED	APPROVED	n/a	n/a
CISCO ICOMM 8.0: CISCO UNIFIED PRESENCE	APPROVED	APPROVED	n/a	n/a
CISCO ICOMM 8.0: CONFIGURING MOBILITY FEATURES	APPROVED	APPROVED	n/a	n/a
CISCO ICOMM 8.0: CUC SOLUTIONS	APPROVED	APPROVED	n/a	n/a
CISCO ICOMM 8.0: ENABLEMENT OF CISCO UNITY CONNECTION AND VOICE MAILBOX OPTIONS	APPROVED	APPROVED	n/a	n/a
CISCO ICOMM 8.0: END USER TELEPHONY AND MOBILITY FEATURES	APPROVED	APPROVED	n/a	n/a
CISCO ICOMM 8.0: ENDPOINT AND USER ADMINISTRATION	APPROVED	APPROVED	n/a	n/a
CISCO IINS 1.0: CRYPTOGRAPHY, ENCRYPTION, AND DIGITAL SIGNATURES	APPROVED	APPROVED	APPROVED	APPROVED
CISCO IINS 1.0: IP SECURITY SITE-TO-SITE VIRTUAL PRIVATE NETWORKS	APPROVED	APPROVED	APPROVED	APPROVED
CISCO IINS 1.0: LAN, SAN, VOICE, AND ENDPOINT SECURITY	APPROVED	APPROVED	APPROVED	APPROVED
CISCO IINS 1.0: MITIGATING LAYER 2 ATTACKS	APPROVED	APPROVED	APPROVED	APPROVED
CISCO IINS 1.0: NETWORK SECURITY PRINCIPLES I	APPROVED	APPROVED	APPROVED	APPROVED
CISCO IINS 1.0: NETWORK SECURITY PRINCIPLES II	APPROVED	APPROVED	APPROVED	APPROVED

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CISCO IINS 1.0: NETWORK SECURITY USING CISCO IOS FIREWALLS	APPROVED	APPROVED	APPROVED	APPROVED
CISCO IINS 1.0: NETWORK SECURITY USING CISCO IOS IPS	APPROVED	APPROVED	APPROVED	APPROVED
CISCO IINS 1.0: PERIMETER SECURITY	APPROVED	APPROVED	APPROVED	APPROVED
CISCO IPS 7.0: CONFIGURING CISCO IPS SIGNATURE ENGINES AND ANOMALY DETECTION	APPROVED	APPROVED	APPROVED	APPROVED
CISCO IPS 7.0: FALSE POSITIVES, NEGATIVES AND RESPONSE IMPROVEMENTS	APPROVED	APPROVED	APPROVED	APPROVED
CISCO IPS 7.0: IMPLEMENTING CISCO UNITY EXPRESS IN CUCM EXPRESS ENVIRONMENT	APPROVED	APPROVED	APPROVED	APPROVED
CISCO IPS 7.0: INTRODUCTION TO INTRUSION PREVENTION AND DETECTION SYSTEMS	APPROVED	APPROVED	APPROVED	APPROVED
CISCO IPS 7.0: IPS TRAFFIC ANALYSIS, COUNTERMEASURES, AND DEPLOYMENT ARCHITECTURE	APPROVED	APPROVED	APPROVED	APPROVED
CISCO IPS 7.0: MANAGING CISCO IPS DEVICES	APPROVED	APPROVED	APPROVED	APPROVED
CISCO IPS 7.0: PERFORMING THE CISCO IPS SENSOR INITIAL SETUP	APPROVED	APPROVED	APPROVED	APPROVED
CISCO IUWNE 1.0: ACCESS POINT MANAGEMENT	APPROVED	APPROVED	n/a	n/a
CISCO IUWNE 1.0: CISCO WCS ADMINISTRATION	APPROVED	APPROVED	n/a	n/a
CISCO IUWNE 1.0: INTRODUCING, INSTALLING, AND ADMINISTERING WCS	APPROVED	APPROVED	n/a	n/a
CISCO IUWNE 1.0: UNIFIED WIRELESS NETWORK BASIC ARCHITECTURE	APPROVED	APPROVED	n/a	n/a
CISCO IUWNE 1.0: WIRELESS ANTENNAE AND SPREAD SPECTRUM TECHNOLOGIES	APPROVED	APPROVED	n/a	n/a
CISCO IUWNE 1.0: WIRELESS CLIENTS	APPROVED	APPROVED	n/a	n/a
CISCO IUWNE 1.0: WIRELESS FRAME BASICS AND NONSTANDARD TECHNOLOGIES	APPROVED	APPROVED	n/a	n/a
CISCO IUWNE 1.0: WIRELESS FUNDAMENTALS	APPROVED	APPROVED	n/a	n/a
CISCO IUWNE 1.0: WIRELESS REGULATION BODIES, STANDARDS, AND CERTIFICATIONS	APPROVED	APPROVED	n/a	n/a
CISCO IUWNE 1.0: WLAN AUTHENTICATION AND ENCRYPTION	APPROVED	APPROVED	APPROVED	n/a
CISCO IUWNE 1.0: WLAN MAINTENANCE AND TROUBLESHOOTING	APPROVED	APPROVED	n/a	n/a
CISCO IUWNE 1.0: WLAN SECURITY BASICS	APPROVED	APPROVED	APPROVED	n/a
CISCO ROUTE 1.0 ELT: IMPLEMENT RIPNG, OSPV3, EIGRP AND REDISTRIBUTION IN IPV6	APPROVED	APPROVED	n/a	n/a
CISCO ROUTE 1.0 ELT: IMPLEMENTING PATH CONTROL	APPROVED	APPROVED	n/a	n/a
CISCO ROUTE 1.0 ELT: IPV6 ADDRESSING AND UNICAST	APPROVED	APPROVED	n/a	n/a
CISCO ROUTE 1.0 ELT: IPV6 TRANSITION TECHNIQUES	APPROVED	APPROVED	n/a	n/a

<b>Cisco - Course Titles</b>	<b>A+</b>	<b>Network+</b>	<b>Security+</b>	<b>CASP</b>
CISCO ROUTE 1.0 ELT: NAT AND PAT WITH IPV6	APPROVED	APPROVED	n/a	n/a
CISCO ROUTE 1.0 ELT: ROUTING FOR BRANCH OFFICES AND MOBILE WORKERS -	APPROVED	APPROVED	n/a	n/a
CISCO ROUTE 1.0: CONFIGURING AND VERIFYING BGP OPERATIONS	APPROVED	APPROVED	n/a	n/a
CISCO ROUTE 1.0: CONFIGURING AND VERIFYING ROUTE REDISTRIBUTION	APPROVED	APPROVED	n/a	n/a
CISCO ROUTE 1.0: CONNECTING THE ENTERPRISE TO ISPS	APPROVED	APPROVED	n/a	n/a
CISCO ROUTE 1.0: EIGRP AUTHENTICATION AND ADVANCED FEATURE IMPLEMENTATION	APPROVED	APPROVED	n/a	n/a
CISCO ROUTE 1.0: EIGRP IMPLEMENTATION FOR THE ENTERPRISE	APPROVED	APPROVED	n/a	n/a
CISCO ROUTE 1.0: IMPLEMENTING AN OSPF-BASED SOLUTION	APPROVED	APPROVED	n/a	n/a
CISCO ROUTE 1.0: IMPLEMENTING PATH CONTROL	APPROVED	APPROVED	n/a	n/a
CISCO ROUTE 1.0: ROUTING SERVER DEVICES FOR CONVERGED NETWORKS	APPROVED	APPROVED	n/a	n/a
CISCO ROUTE 1.0: THE OSPF ROUTING PROTOCOL	APPROVED	APPROVED	n/a	n/a
CISCO SECURE 1.0: ADVANCED CONTROL PLANE SECURITY CONTROLS	APPROVED	APPROVED	APPROVED	APPROVED
CISCO SECURE 1.0: ADVANCED ROUTED DATA PLANE SECURITY CONTROLS	APPROVED	APPROVED	APPROVED	APPROVED
CISCO SECURE 1.0: ADVANCED SWITCHED DATA PLANE SECURITY CONTROLS	APPROVED	APPROVED	APPROVED	APPROVED
CISCO SECURE 1.0: DEPLOYING ADVANCED MANAGEMENT PLANE SECURITY CONTROLS	APPROVED	APPROVED	APPROVED	APPROVED
CISCO SECURE 1.0: DEPLOYING ADVANCED ZONE-BASED POLICY FIREWALLS	APPROVED	APPROVED	APPROVED	APPROVED
CISCO SECURE 1.0: DEPLOYING BASIC 802.1X FEATURES	APPROVED	APPROVED	APPROVED	APPROVED
CISCO SECURE 1.0: DEPLOYING BASIC ZONE-BASED POLICY FIREWALLS	APPROVED	APPROVED	APPROVED	APPROVED
CISCO SECURE 1.0: DEPLOYING CISCO IOS SOFTWARE IPS	APPROVED	APPROVED	APPROVED	APPROVED
CISCO SECURE 1.0: DEPLOYING DMVPNS	APPROVED	APPROVED	APPROVED	APPROVED
CISCO SECURE 1.0: DEPLOYING NETWORK ADDRESS TRANSLATION	APPROVED	APPROVED	APPROVED	APPROVED
CISCO SECURE 1.0: DEPLOYING REMOTE ACCESS SOLUTIONS USING SSL VPN -	APPROVED	APPROVED	APPROVED	APPROVED
CISCO SECURE 1.0: DEPLOYING SCALABLE AUTHENTICATION IN SITE-TO-SITE IPSEC VPNS	APPROVED	APPROVED	APPROVED	APPROVED
CISCO SECURE 1.0: DEPLOYING TUNNEL-BASED IPSEC VPNS AND GET VPNS	APPROVED	APPROVED	APPROVED	APPROVED
CISCO SECURE 1.0: PROTECTION CONTROLS AND IDENTITY-BASED NETWORK SERVER DEVICES	APPROVED	APPROVED	APPROVED	APPROVED

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CISCO SECURE 1.0: REMOTE ACCESS VPNS	APPROVED	APPROVED	APPROVED	APPROVED
CISCO SECURE 1.0: SITE-TO-SITE VPN ARCHITECTURES AND TECHNOLOGIES	APPROVED	APPROVED	APPROVED	APPROVED
CISCO SWITCH 1.0: ACCOMMODATING VOICE AND VIDEO IN CAMPUS NETWORKS	APPROVED	APPROVED	n/a	n/a
CISCO SWITCH 1.0: ANALYZING CAMPUS NETWORK DESIGNS	APPROVED	APPROVED	n/a	n/a
CISCO SWITCH 1.0: CONFIGURING LAYER 3 HIGH AVAILABILITY	APPROVED	APPROVED	n/a	n/a
CISCO SWITCH 1.0: HIGHLY AVAILABLE NETWORKS	APPROVED	APPROVED	n/a	n/a
CISCO SWITCH 1.0: IMPLEMENTING SPANNING-TREE	APPROVED	APPROVED	n/a	n/a
CISCO SWITCH 1.0: IMPLEMENTING VLANS IN CAMPUS NETWORKS	APPROVED	APPROVED	n/a	n/a
CISCO SWITCH 1.0: INTEGRATING WIRELESS LANS INTO A CAMPUS NETWORK	APPROVED	APPROVED	n/a	n/a
CISCO SWITCH 1.0: INTER-VLAN ROUTING	APPROVED	APPROVED	n/a	n/a
CISCO SWITCH 1.0: MINIMIZING SERVICE LOSS AND DATA THEFT	APPROVED	APPROVED	n/a	n/a
CISCO TSHOOT 1.0 ELT: TROUBLESHOOTING BRANCH OFFICE AND REMOTE WORKER PROBLEMS	APPROVED	APPROVED	n/a	n/a
CISCO TSHOOT 1.0 ELT: TROUBLESHOOTING DHCP	APPROVED	APPROVED	n/a	n/a
CISCO TSHOOT 1.0 ELT: TROUBLESHOOTING IPV6, OSPV3, AND RIPNG	APPROVED	APPROVED	n/a	n/a
CISCO TSHOOT 1.0 ELT: TROUBLESHOOTING NAT AND PAT	APPROVED	APPROVED	n/a	n/a
CISCO TSHOOT 1.0 ELT: TROUBLESHOOTING NETWORK APPLICATIONS SERVER DEVICES	APPROVED	APPROVED	n/a	n/a
CISCO TSHOOT 1.0 ELT: TROUBLESHOOTING PERFORMANCE PROBLEMS ON SWITCHES	APPROVED	APPROVED	n/a	n/a
CISCO TSHOOT 1.0 ELT: TROUBLESHOOTING VIDEO INTEGRATION	APPROVED	APPROVED	n/a	n/a
CISCO TSHOOT 1.0 ELT: TROUBLESHOOTING VOICE OVER IP INTEGRATION	APPROVED	APPROVED	n/a	n/a
CISCO TSHOOT 1.0 ELT: TROUBLESHOOTING WIRELESS INTEGRATION	APPROVED	APPROVED	n/a	n/a
CISCO TSHOOT 1.0: MAINTAINING AND TROUBLESHOOTING NETWORK SECURITY SOLUTIONS	APPROVED	APPROVED	n/a	n/a
CISCO TSHOOT 1.0: MAINTENANCE, TROUBLESHOOTING TOOLS, & APPLICATIONS	APPROVED	APPROVED	n/a	n/a
CISCO TSHOOT 1.0: NETWORK LAYER CONNECTIVITY, OSPF, AND EIGRP	APPROVED	APPROVED	n/a	n/a
CISCO TSHOOT 1.0: PLANNING MAINTENANCE FOR COMPLEX NETWORKS	APPROVED	APPROVED	n/a	n/a

<b>Cisco - Course Titles</b>	<b>A+</b>	<b>Network+</b>	<b>Security+</b>	<b>CASP</b>
CISCO TSHOOT 1.0: PLANNING TROUBLESHOOTING PROCESSES FOR NETWORKS	APPROVED	APPROVED	n/a	n/a
CISCO TSHOOT 1.0: ROUTE REDISTRIBUTION, BGP, AND PERFORMANCE ISSUES	APPROVED	APPROVED	n/a	n/a
CISCO TSHOOT 1.0: TROUBLESHOOTING FHRPS AND PERFORMANCE ISSUES	APPROVED	APPROVED	n/a	n/a
CISCO TSHOOT 1.0: TROUBLESHOOTING VLANS, STP, AND SVIS	APPROVED	APPROVED	n/a	n/a

# EMC

<b>EMC - Course Titles</b>	<b>A+</b>	<b>Network+</b>	<b>Security+</b>	<b>CASP</b>
EMC STORAGE PRODUCTS	APPROVED	APPROVED	n/a	n/a
FIBER CHANNEL STORAGE ATTACHED NETWORKS	APPROVED	APPROVED	n/a	n/a
INFORMATION AVAILABILITY	APPROVED	APPROVED	n/a	n/a
INTELLIGENT STORAGE SYSTEMS	APPROVED	APPROVED	n/a	n/a
INTRODUCTION TO STORAGE TECHNOLOGY	APPROVED	APPROVED	n/a	n/a
IP SANS AND CONTENT ADDRESSED STORAGE	APPROVED	APPROVED	n/a	n/a
MONITORING AND MANAGING THE DATA CENTER	APPROVED	APPROVED	n/a	n/a
NETWORK STORAGE SYSTEMS	APPROVED	APPROVED	n/a	n/a
PHYSICAL DISKS AND RAID ARRAYS	APPROVED	APPROVED	n/a	n/a
REPLICATION AND BUSINESS CONTINUITY	APPROVED	APPROVED	n/a	n/a
SECURING STORAGE	APPROVED	APPROVED	n/a	n/a
STORAGE SECURITY	APPROVED	APPROVED	n/a	n/a
STORAGE SYSTEM ARCHITECTURE	APPROVED	APPROVED	n/a	n/a
STORAGE TECHNOLOGIES UPDATE	APPROVED	APPROVED	n/a	n/a
STORAGE VIRTUALIZATION	APPROVED	APPROVED	n/a	n/a
STORAGE VIRTUALIZATION TECHNOLOGIES	APPROVED	APPROVED	n/a	n/a

# ISACA

<b>ISACA - Course Titles</b>	<b>A+</b>	<b>Network+</b>	<b>Security+</b>	<b>CASP</b>
CISA DOMAIN: GOVERNANCE AND MANAGEMENT OF IT - PART 1	APPROVED	APPROVED	APPROVED	n/a
CISA DOMAIN: GOVERNANCE AND MANAGEMENT OF IT - PART 2	APPROVED	APPROVED	APPROVED	n/a
CISA DOMAIN: IS OPERATIONS, MAINTENANCE AND SUPPORT - PART 1	APPROVED	APPROVED	APPROVED	n/a
CISA DOMAIN: IS OPERATIONS, MAINTENANCE, AND SUPPORT - PART 2	APPROVED	APPROVED	APPROVED	n/a
CISA DOMAIN: LS ACQUISITION, DEVELOPMENT AND IMPLEMENTATION - PART 2	APPROVED	APPROVED	APPROVED	n/a
CISA DOMAIN: LS ACQUISITION, DEVELOPMENT AND IMPLEMENTATION - PART 3	APPROVED	APPROVED	APPROVED	n/a
CISA DOMAIN: LS ACQUISITION, DEVELOPMENT, AND IMPLEMENTATION - PART 1	APPROVED	APPROVED	APPROVED	n/a
CISA DOMAIN: PROTECTION OF INFORMATION ASSETS - PART 1	APPROVED	APPROVED	APPROVED	n/a
CISA DOMAIN: THE PROCESS OF AUDITING INFORMATION SYSTEMS - PART 2	APPROVED	APPROVED	APPROVED	n/a
CISA DOMAIN: THE PROCESS OF AUDITING INFORMATION SYSTEMS - PART1	APPROVED	APPROVED	APPROVED	n/a
INCIDENT MANAGEMENT AND RESPONSE: INTRODUCTION AND RESOURCES	APPROVED	APPROVED	APPROVED	n/a
INCIDENT MANAGEMENT AND RESPONSE: PLANNING AND TESTING	APPROVED	APPROVED	APPROVED	n/a
INFORMATION RISK MANAGEMENT: ANALYSIS, MITIGATION, AND MONITORING	APPROVED	APPROVED	APPROVED	n/a
INFORMATION RISK MANAGEMENT: PROGRAM FRAMEWORK AND RISK ASSESSMENT	APPROVED	APPROVED	APPROVED	n/a
INFORMATION SECURITY GOVERNANCE: DEVELOPING AN ACTION PLAN	APPROVED	APPROVED	APPROVED	n/a
INFORMATION SECURITY GOVERNANCE: OVERVIEW	APPROVED	APPROVED	APPROVED	n/a
INFORMATION SECURITY GOVERNANCE: STRATEGIES AND GOALS	APPROVED	APPROVED	APPROVED	n/a
INFORMATION SECURITY PROGRAM DEVELOPMENT: INTRODUCTION AND ROADMAP	APPROVED	APPROVED	APPROVED	n/a
INFORMATION SECURITY PROGRAM DEVELOPMENT: METRICS AND IMPLEMENTATION	APPROVED	APPROVED	APPROVED	n/a
INFORMATION SECURITY PROGRAM DEVELOPMENT: RESOURCES	APPROVED	APPROVED	APPROVED	n/a
INFORMATION SECURITY PROGRAM	APPROVED	APPROVED	APPROVED	n/a

MANAGEMENT: INTRODUCTION AND FRAMEWORK				
INFORMATION SECURITY PROGRAM MANAGEMENT: RESOURCES AND IMPLEMENTATION	APPROVED	APPROVED	APPROVED	n/a

# ISC(2)

<b>ISC(2) - Course Titles</b>	<b>A+</b>	<b>Network+</b>	<b>Security+</b>	<b>CASP</b>
CISSP 2012 DOMAIN: ACCESS CONTROL	APPROVED	APPROVED	APPROVED	APPROVED
CISSP 2012 DOMAIN: BUSINESS CONTINUITY AND DISASTER RECOVERY PLANNING	APPROVED	APPROVED	APPROVED	APPROVED
CISSP 2012 DOMAIN: CRYPTOGRAPHY	APPROVED	APPROVED	APPROVED	APPROVED
CISSP 2012 DOMAIN: INFORMATION SECURITY GOVERNANCE AND RISK MANAGEMENT	APPROVED	APPROVED	APPROVED	APPROVED
CISSP 2012 DOMAIN: LEGAL, REGULATIONS, INVESTIGATIONS, AND COMPLIANCE	APPROVED	APPROVED	APPROVED	APPROVED
CISSP 2012 DOMAIN: PHYSICAL (ENVIRONMENT) SECURITY	APPROVED	APPROVED	APPROVED	APPROVED
CISSP 2012 DOMAIN: SECURITY OPERATIONS	APPROVED	APPROVED	APPROVED	APPROVED
CISSP 2012 DOMAIN: SOFTWARE DEVELOPMENT SECURITY	APPROVED	APPROVED	APPROVED	APPROVED
CISSP 2012 DOMAIN: TELECOMMUNICATIONS AND NETWORK SECURITY	APPROVED	APPROVED	APPROVED	APPROVED
SSCP DOMAIN - MONITORING AND ANALYSIS PART 2	APPROVED	APPROVED	APPROVED	APPROVED
SSCP DOMAIN - SECURITY OPERATIONS AND ADMINISTRATION PART 3	APPROVED	APPROVED	APPROVED	APPROVED
SSCP DOMAIN : NETWORKS AND TELECOMMUNICATIONS PART 1	APPROVED	APPROVED	APPROVED	APPROVED
SSCP DOMAIN : RISK, RESPONSE, AND RECOVERY	APPROVED	APPROVED	APPROVED	APPROVED
SSCP DOMAIN : SECURITY OPERATIONS AND ADMINISTRATION PART 1	APPROVED	APPROVED	APPROVED	APPROVED
SSCP DOMAIN : SECURITY OPERATIONS AND ADMINISTRATION PART 2	APPROVED	APPROVED	APPROVED	APPROVED
SSCP DOMAIN: ACCESS CONTROLS	APPROVED	APPROVED	APPROVED	APPROVED
SSCP DOMAIN: CRYPTOGRAPHY	APPROVED	APPROVED	APPROVED	APPROVED
SSCP DOMAIN: MALICIOUS CODE	APPROVED	APPROVED	APPROVED	APPROVED
SSCP DOMAIN: MONITORING AND ANALYSIS PART 1	APPROVED	APPROVED	APPROVED	APPROVED

# Microsoft

<b>Microsoft – Course Titles</b>	<b>A+</b>	<b>Network+</b>	<b>Security+</b>	<b>CASP</b>
ACCESS CONTROL IN WINDOWS SERVER 2008 R2	APPROVED	APPROVED	n/a	n/a
ACCESSING EXCHANGE SERVER 2007 REMOTELY	APPROVED	APPROVED	n/a	n/a
ACCESSING WINDOWS NETWORKS REMOTELY IN WINDOWS SERVER 2008	APPROVED	APPROVED	n/a	n/a
ACTIVE DIRECTORY ADMINISTRATION IN MICROSOFT WINDOWS SERVER 2008	APPROVED	APPROVED	n/a	n/a
ACTIVE DIRECTORY CERTIFICATE SERVICES IN WINDOWS SERVER 2008	APPROVED	APPROVED	APPROVED	n/a
ACTIVE DIRECTORY DOMAIN SERVICES IN WINDOWS SERVER 2008 R2	APPROVED	APPROVED	n/a	n/a
ACTIVE DIRECTORY OBJECTS IN WINDOWS SERVER 2008	APPROVED	APPROVED	n/a	n/a
ACTIVE DIRECTORY SITES, REPLICATION, AND TRUSTS	APPROVED	APPROVED	n/a	n/a
ADDITIONAL ACTIVE DIRECTORY SERVER ROLES IN WINDOWS SERVER 2008	APPROVED	APPROVED	n/a	n/a
ADMINISTERING IIS 6.0 SITES AND SERVICES	APPROVED	APPROVED	n/a	n/a
APPLICATION ACCESS AND DELIVERY IN MICROSOFT WINDOWS SERVER 2008	APPROVED	APPROVED	n/a	n/a
BACKUP AND RECOVERY IN EXCHANGE SERVER 2010	APPROVED	APPROVED	n/a	n/a
BACKUP AND SECURITY SETTINGS IN MICROSOFT WINDOWS XP	APPROVED	n/a	APPROVED	n/a
CERTIFICATE SERVICES, SANS, AND HIGH AVAILABILITY IN WINDOWS SERVER 2008	APPROVED	APPROVED	APPROVED	n/a
CLIENT ACCESS IN EXCHANGE SERVER 2010	APPROVED	APPROVED	n/a	n/a
COMMUNICATIONS AND SECURITY IN WINDOWS SERVER 2008	APPROVED	APPROVED	APPROVED	n/a
CONFIGURE FILE AND PRINT SERVER DEVICES IN WINDOWS SERVER 2008	APPROVED	APPROVED	n/a	n/a
CONFIGURE IP ADDRESSING AND WINDOWS SERVICES IN WINDOWS SERVER 2008	APPROVED	APPROVED	n/a	n/a
CONFIGURE NETWORK ACCESS IN WINDOWS SERVER 2008	APPROVED	APPROVED	n/a	n/a
CONFIGURE TERMINAL SERVICES IN WINDOWS 2008	APPROVED	APPROVED	n/a	n/a
CONFIGURE WINDOWS VISTA ENVIRONMENTS	APPROVED	n/a	n/a	n/a
CONFIGURE, MANAGE, AND MAINTAIN IP SERVICES IN WINDOWS SERVER 2008	APPROVED	APPROVED	n/a	n/a
CONFIGURING ACCESS TO RESOURCES IN WINDOWS 7	APPROVED	n/a	n/a	n/a

<b>Microsoft – Course Titles</b>	<b>A+</b>	<b>Network+</b>	<b>Security+</b>	<b>CASP</b>
CONFIGURING AND TROUBLESHOOTING GROUP POLICY	APPROVED	APPROVED	n/a	n/a
CONFIGURING AND TROUBLESHOOTING USER ACCESS ON WINDOWS VISTA	APPROVED	n/a	n/a	n/a
CONFIGURING AND TROUBLESHOOTING WINDOWS VISTA NETWORKING	APPROVED	n/a	n/a	n/a
CONFIGURING AND TROUBLESHOOTING WINDOWS VISTA SECURITY	APPROVED	n/a	n/a	n/a
CONFIGURING DNS IN WINDOWS SERVER 2008	APPROVED	APPROVED	n/a	n/a
CONFIGURING HARDWARE AND APPLICATIONS IN WINDOWS 7	APPROVED	n/a	n/a	n/a
CONFIGURING MOBILE COMPUTING IN WINDOWS 7	APPROVED	n/a	n/a	n/a
CONFIGURING NETWORK APPLICATION SERVICES IN WINDOWS SERVER 2008	APPROVED	APPROVED	n/a	n/a
CONFIGURING NETWORK CONNECTIVITY IN WINDOWS 7	APPROVED	n/a	n/a	n/a
CONFIGURING OUTLOOK 2007 FOR EXCHANGE SERVER 2007	APPROVED	APPROVED	n/a	n/a
CONFIGURING WEB SERVICE PROTOCOLS IN WINDOWS SERVER 2008	APPROVED	APPROVED	n/a	n/a
CONFIGURING WEB SERVICES AND SECURITY IN WINDOWS SERVER 2008	APPROVED	APPROVED	APPROVED	n/a
CONFIGURING WINDOWS SERVER 2008 AVAILABILITY	APPROVED	APPROVED	n/a	n/a
CONFIGURING WINDOWS SERVER HYPER-V AND VIRTUAL MACHINES	APPROVED	APPROVED	n/a	n/a
CONFIGURING WINDOWS VISTA APPLICATIONS	APPROVED	n/a	n/a	n/a
CONNECTORS, TRANSPORT RULES, AND MESSAGE COMPLIANCE IN EXCHANGE SERVER 2007	APPROVED	APPROVED	n/a	n/a
CREATING A STANDARD IMAGE TO DEPLOY WINDOWS 7	APPROVED	n/a	n/a	n/a
DATA PROTECTION IN EXCHANGE SERVER 2007	APPROVED	APPROVED	n/a	n/a
DEPLOYING WINDOWS 7	APPROVED	n/a	n/a	n/a
DEPLOYING WINDOWS 7 USING LITE-TOUCH INSTALLATION	APPROVED	n/a	n/a	n/a
DEPLOYING WINDOWS 7 USING WDS AND USMT	APPROVED	n/a	n/a	n/a
DEPLOYING WINDOWS 7 USING ZERO-TOUCH INSTALLATION	APPROVED	n/a	n/a	n/a
DEPLOYING WINDOWS SERVER 2008 SERVERS	APPROVED	APPROVED	n/a	n/a
DESIGNING AND MAINTAINING LDAP DIRECTORY SERVER DEVICES	APPROVED	APPROVED	n/a	n/a

<b>Microsoft – Course Titles</b>	<b>A+</b>	<b>Network+</b>	<b>Security+</b>	<b>CASP</b>
DESIGNING AND MANAGING INTERNET CONNECTIVITY IN WINDOWS 2003	APPROVED	APPROVED	n/a	n/a
DESIGNING APPLICATION AND UPDATE DEPLOYMENTS FOR WINDOWS 7 -	APPROVED	n/a	n/a	n/a
DESIGNING DATA SECURITY AND HIGH AVAILABILITY IN MICROSOFT WINDOWS SERVER 2008	APPROVED	APPROVED	APPROVED	n/a
DESIGNING THE ACTIVE DIRECTORY INFRASTRUCTURE IN MICROSOFT WINDOWS SERVER 2008	APPROVED	APPROVED	n/a	n/a
DESIGNING WINDOWS 7 CLIENT CONFIGURATION	APPROVED	n/a	n/a	n/a
DETERMINING APPLICATION COMPATIBILITY FOR WINDOWS 7	APPROVED	n/a	n/a	n/a
DISASTER RECOVERY WITH EXCHANGE SERVER 2007	APPROVED	APPROVED	n/a	n/a
DNS ZONES AND REPLICATION IN WINDOWS SERVER 2008	APPROVED	APPROVED	n/a	n/a
EXCHANGE SERVER 2010 ADMINISTRATIVE TOOLS	APPROVED	APPROVED	n/a	n/a
EXCHANGE SERVER 2010 HIGH AVAILABILITY	APPROVED	APPROVED	n/a	n/a
EXCHANGE SERVER 2010 MAILBOX SERVER ADMINISTRATION	APPROVED	APPROVED	n/a	n/a
EXCHANGE SERVER 2010 MESSAGE TRANSPORT	APPROVED	APPROVED	n/a	n/a
EXCHANGE SERVER 2010 PUBLIC FOLDERS AND MESSAGING RECORDS MANAGEMENT	APPROVED	APPROVED	n/a	n/a
EXCHANGE SERVER 2010 TRANSPORT RULES, MESSAGE COMPLIANCE AND SECURITY	APPROVED	APPROVED	APPROVED	n/a
EXISTING INFRASTRUCTURES AND BRANCH DEPLOYMENTS IN MICROSOFT WINDOWS SERVER 2008	APPROVED	APPROVED	n/a	n/a
GETTING STARTED WITH WINDOWS SERVER 2003	APPROVED	APPROVED	n/a	n/a
GROUP POLICY OBJECTS STRATEGY IN WINDOWS SERVER 2008	APPROVED	APPROVED	n/a	n/a
IDENTIFYING AND RESOLVING WINDOWS 7 APPLICATION ISSUES	APPROVED	n/a	n/a	n/a
IMPLEMENTING ACTIVE DIRECTORY USERS AND GROUPS	APPROVED	APPROVED	n/a	n/a
IMPLEMENTING AND SUPPORTING ACTIVE DIRECTORY INFRASTRUCTURE	APPROVED	APPROVED	n/a	n/a
IMPROVEMENTS TO ROLE SERVICES IN WINDOWS SERVER 2008 R2	APPROVED	APPROVED	n/a	n/a
INSTALLING AND CONFIGURING EXCHANGE SERVER 2010	APPROVED	APPROVED	n/a	n/a

<b>Microsoft – Course Titles</b>	<b>A+</b>	<b>Network+</b>	<b>Security+</b>	<b>CASP</b>
INSTALLING AND TRANSITIONING TO EXCHANGE SERVER 2007	APPROVED	APPROVED	n/a	n/a
INSTALLING WINDOWS SERVER 2003	APPROVED	APPROVED	n/a	n/a
INSTALLING WINDOWS VISTA	APPROVED	n/a	n/a	n/a
INSTALLING WINDOWS XP	APPROVED	n/a	n/a	n/a
INSTALLING WINDOWS XP PROFESSIONAL	APPROVED	n/a	n/a	n/a
INSTALLING, UPGRADING, AND MIGRATING TO WINDOWS 7	APPROVED	n/a	n/a	n/a
INTRODUCING WINDOWS SERVER 2008	APPROVED	APPROVED	n/a	n/a
MAINTAINING AND SUPPORTING APPLICATIONS ON WINDOWS VISTA	APPROVED	n/a	n/a	n/a
MANAGEMENT AND MAINTENANCE OF WINDOWS 7 CLIENT SYSTEMS	APPROVED	n/a	n/a	n/a
MANAGEMENT IMPROVEMENTS IN WINDOWS SERVER 2008 R2	APPROVED	APPROVED	n/a	n/a
MANAGING AND TROUBLESHOOTING DESKTOP STORAGE AND SETTING	APPROVED	n/a	n/a	n/a
MANAGING AND TROUBLESHOOTING DEVICES, DRIVERS, LOCAL SECURITY, AND USER LOGON	APPROVED	n/a	APPROVED	n/a
MANAGING AND TROUBLESHOOTING NETWORK PROTOCOLS AND OPERATING SYSTEM PERFORMANCE	APPROVED	n/a	n/a	n/a
MANAGING AND TROUBLESHOOTING RESOURCES	APPROVED	n/a	n/a	n/a
MANAGING AND TROUBLESHOOTING WINDOWS VISTA SYSTEMS	APPROVED	n/a	n/a	n/a
MANAGING CERTIFICATES IN WINDOWS SERVER 2003	APPROVED	APPROVED	APPROVED	n/a
MANAGING DEFAULT, CUSTOM, AND PUBLIC FOLDERS IN EXCHANGE SERVER 2007	APPROVED	APPROVED	n/a	n/a
MANAGING EXCHANGE SERVER 2007	APPROVED	APPROVED	n/a	n/a
MANAGING FILE SERVERS AND DATA PROVISIONING IN WINDOWS SERVER 2008	APPROVED	APPROVED	n/a	n/a
MANAGING FILES, FOLDERS, AND DEVICES IN MICROSOFT WINDOWS XP	APPROVED	n/a	n/a	n/a
MANAGING IIS IN WINDOWS SERVER 2008	APPROVED	APPROVED	n/a	n/a
MANAGING IPSEC IN WINDOWS SERVER 2003	APPROVED	APPROVED	APPROVED	n/a
MANAGING SYSTEM SECURITY IN WINDOWS SERVER 2003	APPROVED	APPROVED	APPROVED	n/a
MANAGING WINDOWS SERVER 2003 INTERNET SERVER DEVICES	APPROVED	APPROVED	n/a	n/a

<b>Microsoft – Course Titles</b>	<b>A+</b>	<b>Network+</b>	<b>Security+</b>	<b>CASP</b>
MICROSOFT WINDOWS 7: FIRST LOOK FOR IT PROFESSIONALS	APPROVED	n/a	n/a	n/a
MONITOR NETWORK INFRASTRUCTURE IN WINDOWS SERVER 2008	APPROVED	APPROVED	n/a	n/a
MONITORING AND SECURITY IN EXCHANGE SERVER 2007	APPROVED	APPROVED	APPROVED	n/a
MONITORING EXCHANGE SERVER 2010 MAIL FLOW AND PERFORMANCE	APPROVED	APPROVED	n/a	n/a
MONITORING, BACKING UP, AND RESTORING WINDOWS 7 SYSTEMS	APPROVED	n/a	n/a	n/a
MONITORING, BACKUPS, AND RECOVERY IN WINDOWS SERVER 2008	APPROVED	APPROVED	n/a	n/a
NAME RESOLUTION IN WINDOWS SERVER 2008	APPROVED	APPROVED	n/a	n/a
NETWORK ACCESS IN MICROSOFT WINDOWS SERVER 2008	APPROVED	APPROVED	n/a	n/a
NETWORK ACCESS SECURITY IN WINDOWS SERVER 2008	APPROVED	APPROVED	APPROVED	n/a
NETWORK INFRASTRUCTURE AND TOPOLOGIES FOR WINDOWS 2003 ENTERPRISE NETWORKS	APPROVED	APPROVED	n/a	n/a
NETWORKING PROTOCOLS AND SERVER DEVICES IN MICROSOFT WINDOWS XP	APPROVED	n/a	n/a	n/a
OPTIMIZING, MONITORING AND TROUBLESHOOTING IIS 6.0	APPROVED	APPROVED	n/a	n/a
PATCH MANAGEMENT AND SECURING AND MONITORING SERVERS IN WINDOWS SERVER 2008	APPROVED	APPROVED	APPROVED	n/a
PLANNING ACTIVE DIRECTORY AND GROUP POLICY FOR WINDOWS SERVER 2008	APPROVED	APPROVED	n/a	n/a
PLANNING ACTIVE DIRECTORY SERVICES	APPROVED	APPROVED	n/a	n/a
PLANNING AND DESIGNING A SECURITY INFRASTRUCTURE	APPROVED	APPROVED	APPROVED	n/a
PLANNING AND DESIGNING AN ACTIVE DIRECTORY INFRASTRUCTURE	APPROVED	APPROVED	n/a	n/a
PLANNING AND IMPLEMENTING AN ACTIVE DIRECTORY INFRASTRUCTURE	APPROVED	APPROVED	n/a	n/a
PLANNING AND IMPLEMENTING GROUP POLICY	APPROVED	APPROVED	n/a	n/a
PLANNING FOR EXCHANGE SERVER 2010	APPROVED	APPROVED	n/a	n/a
PLANNING FOR WINDOWS 7 DEPLOYMENT	APPROVED	n/a	n/a	n/a
PLANNING NAME RESOLUTION AND IP ADDRESSING IN MICROSOFT WINDOWS SERVER 2008	APPROVED	APPROVED	n/a	n/a
PLANNING WINDOWS SERVER 2008 DEPLOYMENT	APPROVED	APPROVED	n/a	n/a

<b>Microsoft – Course Titles</b>	<b>A+</b>	<b>Network+</b>	<b>Security+</b>	<b>CASP</b>
PLANNING, IMPLEMENTING AND MAINTAINING USER, COMPUTER, AND GROUP POLICIES AND STRATEGIES	APPROVED	APPROVED	n/a	n/a
PLANNING, IMPLEMENTING, AND MAINTAINING NETWORK INFRASTRUCTURE	APPROVED	APPROVED	n/a	n/a
PREPARING THE EXCHANGE SERVER 2007 INFRASTRUCTURE	APPROVED	APPROVED	n/a	n/a
PROTECTING WINDOWS 7 AGAINST MALWARE AND VULNERABILITIES	APPROVED	n/a	n/a	n/a
RESOLVING ISSUES WITH HARDWARE AND NETWORK CONNECTIVITY	APPROVED	n/a	n/a	n/a
RESOLVING ISSUES WITH INTERNET EXPLORER, APPLICATION SECURITY, AND SECURITY INCIDENTS	APPROVED	APPROVED	APPROVED	n/a
RESOLVING ISSUES WITH OUTLOOK AND OUTLOOK EXPRESS	APPROVED	n/a	n/a	n/a
RESOLVING ISSUES WITH THE OPERATING SYSTEM AND OFFICE APPLICATIONS	APPROVED	n/a	n/a	n/a
RESOLVING WINDOWS 7 NETWORK CONNECTIVITY ISSUES	APPROVED	n/a	n/a	n/a
SECURING ACCESS TO RESOURCES IN WINDOWS SERVER 2003	APPROVED	APPROVED	APPROVED	n/a
SECURING WIRELESS AND REMOTE COMMUNICATIONS IN WINDOWS SERVER 2003	APPROVED	APPROVED	APPROVED	n/a
SECURITY IN WINDOWS VISTA	APPROVED	n/a	APPROVED	n/a
SERVER AND APPLICATION VIRTUALIZATION IN MICROSOFT WINDOWS SERVER 2008	APPROVED	APPROVED	n/a	n/a
SOFTWARE UPDATES AND COMPLIANCE MANAGEMENT IN MICROSOFT WINDOWS SERVER 2008	APPROVED	APPROVED	n/a	n/a
SYSTEM ADMINISTRATION IN WINDOWS SERVER 2003	APPROVED	APPROVED	n/a	n/a
SYSTEM RELIABILITY AND THE DESKTOP IN WINDOWS XP PROFESSIONAL	APPROVED	n/a	n/a	n/a
TERMINAL SERVICES RESOURCE ACCESS IN WINDOWS 2008	APPROVED	APPROVED	n/a	n/a
THE ACTIVE DIRECTORY INFRASTRUCTURE IN WINDOWS SERVER 2008	APPROVED	APPROVED	n/a	n/a
THE CERTIFICATE SERVICES INFRASTRUCTURE IN MICROSOFT WINDOWS SERVER 2008	APPROVED	APPROVED	APPROVED	n/a
TROUBLESHOOTING IE8 AND ENCRYPTION ISSUES IN WINDOWS 7	APPROVED	APPROVED	APPROVED	n/a

<b>Microsoft – Course Titles</b>	<b>A+</b>	<b>Network+</b>	<b>Security+</b>	<b>CASP</b>
TROUBLESHOOTING LOGON AND RESOURCE ACCESS ISSUES IN WINDOWS 7	APPROVED	n/a	n/a	n/a
TROUBLESHOOTING WINDOWS 7 CLIENT CONFIGURATION	APPROVED	n/a	n/a	n/a
TROUBLESHOOTING WINDOWS VISTA DEPLOYMENTS	APPROVED	n/a	n/a	n/a
TROUBLESHOOTING WINDOWS VISTA PERFORMANCE AND RELIABILITY	APPROVED	n/a	n/a	n/a
WINDOWS SERVER 2003: ADMINISTRATION AND SERVICES SUPPORT	APPROVED	APPROVED	n/a	n/a
WINDOWS SERVER 2003: TERMINAL SERVICES AND SYSTEM RECOVERY	APPROVED	APPROVED	n/a	n/a
WINDOWS SERVER 2003: BASIC CONCEPTS	APPROVED	APPROVED	n/a	n/a
WINDOWS SERVER 2003: IIS SECURITY AND FIREWALLS	APPROVED	APPROVED	APPROVED	n/a
WINDOWS SERVER 2003: IMPLEMENTING ROUTING AND REMOTE ACCESS	APPROVED	APPROVED	APPROVED	n/a
WINDOWS SERVER 2003: IMPLEMENTING, MANAGING, AND MAINTAINING DHCP	APPROVED	APPROVED	n/a	n/a
WINDOWS SERVER 2003: IMPLEMENTING, MANAGING, AND MAINTAINING NAME RESOLUTION	APPROVED	APPROVED	n/a	n/a
WINDOWS SERVER 2003: IMPLEMENTING, MANAGING, AND MAINTAINING NETWORK SECURITY	APPROVED	APPROVED	APPROVED	n/a
WINDOWS SERVER 2003: IMPLEMENTING, MANAGING, AND MAINTAINING REMOTE ACCESS	APPROVED	APPROVED	APPROVED	n/a
WINDOWS SERVER 2003: IMPLEMENTING, MANAGING, AND MAINTAINING ROUTING	APPROVED	APPROVED	n/a	n/a
WINDOWS SERVER 2003: IMPLEMENTING, MANAGING, AND MAINTAINING TCP/IP	APPROVED	APPROVED	n/a	n/a
WINDOWS SERVER 2003: LOGICAL NETWORK SECURITY	APPROVED	APPROVED	APPROVED	n/a
WINDOWS SERVER 2003: MAINTAINING A NETWORK INFRASTRUCTURE	APPROVED	APPROVED	n/a	n/a
WINDOWS SERVER 2003: MANAGING DISASTER RECOVERY	APPROVED	APPROVED	n/a	n/a
WINDOWS SERVER 2003: MANAGING HARDWARE, DISKS, AND LOGICAL DEVICES	APPROVED	APPROVED	n/a	n/a

<b>Microsoft – Course Titles</b>	<b>A+</b>	<b>Network+</b>	<b>Security+</b>	<b>CASP</b>
WINDOWS SERVER 2003: MANAGING RESOURCE ACCESS	APPROVED	APPROVED	n/a	n/a
WINDOWS SERVER 2003: MANAGING THE SERVER ENVIRONMENT	APPROVED	APPROVED	n/a	n/a
WINDOWS SERVER 2003: MANAGING USERS, GROUPS, AND COMPUTERS	APPROVED	APPROVED	n/a	n/a
WINDOWS SERVER 2003: PHYSICAL NETWORK SECURITY	APPROVED	APPROVED	APPROVED	n/a
WINDOWS SERVER 2003: PLANNING A SECURITY INFRASTRUCTURE	APPROVED	APPROVED	APPROVED	n/a
WINDOWS SERVER 2003: PLANNING FOR NAME RESOLUTION	APPROVED	APPROVED	n/a	n/a
WINDOWS SERVER 2003: PLANNING FOR NETWORK AVAILABILITY	APPROVED	APPROVED	n/a	n/a
WINDOWS SERVER 2003: PLANNING SERVER ROLES AND SERVER SECURITY	APPROVED	APPROVED	APPROVED	n/a
WINDOWS SERVER 2003: PLANNING THE NETWORK INFRASTRUCTURE	APPROVED	APPROVED	n/a	n/a
WINDOWS SERVER 2003: SECURING CLIENTS	APPROVED	APPROVED	APPROVED	n/a
WINDOWS SERVER 2003: SECURING DATA AND SERVER ROLES	APPROVED	APPROVED	APPROVED	n/a
WINDOWS SERVER 2003: SECURITY BASICS	APPROVED	APPROVED	APPROVED	n/a
WINDOWS SERVER 2008 APPLICATION SERVER MANAGEMENT AND APPLICATION PROVISIONING	APPROVED	APPROVED	n/a	n/a
WINDOWS SERVER 2008 APPLICATION SERVERS AND SERVICES	APPROVED	APPROVED	n/a	n/a
WINDOWS SERVER 2008 BACKUP AND RECOVERY	APPROVED	APPROVED	n/a	n/a
WINDOWS SERVER 2008 MANAGEMENT AND DELEGATION	APPROVED	APPROVED	n/a	n/a
WINDOWS VISTA DEPLOYMENT	APPROVED	n/a	n/a	n/a
WINDOWS VISTA MAINTENANCE AND OPTIMIZATION	APPROVED	n/a	n/a	n/a
WINDOWS VISTA MOBILE COMPUTING AND TROUBLESHOOTING -	APPROVED	n/a	n/a	n/a
WINDOWS VISTA NETWORK CONNECTIVITY	APPROVED	n/a	n/a	n/a
WINDOWS VISTA USERS AND GROUPS	APPROVED	n/a	n/a	n/a

# Novell

<b>Novell - Course Titles</b>	<b>A+</b>	<b>Network+</b>	<b>Security+</b>	<b>CASP</b>
COMMAND-LINE MANAGEMENT IN SUSE LINUX	APPROVED	n/a	n/a	n/a
CONFIGURING A SUSE LINUX NETWORK	APPROVED	n/a	n/a	n/a
INSTALLING SUSE LINUX	APPROVED	n/a	n/a	n/a
MANAGING SYSTEM PROCESSES IN SUSE LINUX	APPROVED	n/a	n/a	n/a
MANAGING USERS, GROUPS, AND STORAGE IN SUSE LINUX	APPROVED	n/a	n/a	n/a
SUSE LINUX HARDWARE AND DOCUMENTATION	APPROVED	n/a	n/a	n/a
SUSE LINUX SECURITY	APPROVED	n/a	n/a	n/a

# Oracle

<b>Oracle – Course Titles</b>	<b>A+</b>	<b>Network+</b>	<b>Security+</b>	<b>CASP</b>
SOLARIS 9 ADVANCED INSTALLATION	APPROVED	APPROVED	APPROVED	n/a
SOLARIS 9 DEAPPROVEDICE AND FILE SYSTEM MANAGEMENT	APPROVED	APPROVED	APPROVED	n/a
SOLARIS 9 FILE SYSTEMS AND STORAGE	APPROVED	APPROVED	APPROVED	n/a
SOLARIS 9 INSTALLATION AND OPENBOOT	APPROVED	APPROVED	APPROVED	n/a
SOLARIS 9 MANAGEMENT TOOLS	APPROVED	APPROVED	APPROVED	n/a
SOLARIS 9 NAMING SERVER DEVICES	APPROVED	APPROVED	APPROVED	n/a
SOLARIS 9 NETWORKING	APPROVED	APPROVED	APPROVED	n/a
SOLARIS 9 SECURITY	APPROVED	APPROVED	APPROVED	n/a
SOLARIS 9 SYSTEM ADMINISTRATION	APPROVED	APPROVED	APPROVED	n/a
SOLARIS 9 SYSTEM OPERATIONS	APPROVED	APPROVED	APPROVED	n/a
SOLARIS 9 SYSTEMS SUPERVISION	APPROVED	APPROVED	APPROVED	n/a

# Other

<b>Other – Course Titles</b>	<b>A+</b>	<b>Network+</b>	<b>Security+</b>	<b>CASP</b>
TCP/IP: MOBILE IP AND IP MOBILITY	APPROVED	APPROVED	n/a	n/a
TCP/IP: NETWORK MANAGEMENT PROTOCOLS	APPROVED	APPROVED	n/a	n/a
TCP/IP: PROTOCOLS FOR SECURING WEB TRANSACTIONS	APPROVED	APPROVED	APPROVED	n/a
VOIP QUALITY AND SECURITY	APPROVED	APPROVED	APPROVED	n/a
VOIP TECHNOLOGIES	APPROVED	APPROVED	n/a	n/a
IIS 6.0 FUNDAMENTALS	APPROVED	APPROVED	n/a	n/a
IIS 6.0 SECURITY	APPROVED	APPROVED	APPROVED	n/a
IPV6	APPROVED	APPROVED	n/a	n/a
PSTN AND VOIP FUNDAMENTALS	APPROVED	APPROVED	n/a	n/a